

## **Patient Code of Conduct to Protect Staff from Harassment and Discriminatory Behavior**

At Center for Advanced Orthopedics and Sports Medicine we are dedicated to providing compassionate and quality healthcare services to all patients while maintaining a safe and respectful environment for both patients and staff. To ensure the well-being and dignity of our healthcare providers and staff, we expect all patients to adhere to the following code of conduct.

### **1. Respect for All:**

- Treat all staff, providers and other patients with respect, courtesy, and dignity.
- Understand that all staff members and providers are here to provide care and support, and their role is essential to your well-being.

### **2. Harassment Prohibited:**

- Harassment of any kind, including but not limited to verbal, physical, or sexual harassment, is strictly prohibited.
- Refrain from making inappropriate comments, gestures, or advances toward staff members.

### **3. Privacy and Confidentiality:**

- Respect the privacy and confidentiality of all staff members.
- Do not attempt to access or request personal information about staff members or other patients.

### **4. Communication:**

- Communicate your medical concerns, questions, and requests to staff members in a clear and respectful manner.
- If you have a complaint or concern, address it through the appropriate channels such as asking to speak with management. This is the surest way to have your concern be heard and appropriately addressed.

**5. Disruptive Behavior:**

- Do not engage in disruptive behavior that interferes with the care and treatment of yourself or others.
- Follow the instructions of staff members and providers, especially during medical procedures and emergencies.

**6. Compliance with Policies:**

- Abide by all Center for Advanced Orthopedic and Sports Medicine policies, including visiting hours, smoking restrictions, and safety protocols.

**7. Reporting Incidents:**

- If you witness or experience any harassment, discrimination, or inappropriate behavior from any party within our facility, promptly report it to management or appropriate authorities.

**8. Consequences of Violations:**

- Violation of this Patient Code of Conduct may result in a review of your continued treatment at our facility and may involve appropriate legal and law enforcement action if necessary.

By adhering to this Patient Code of Conduct, you contribute to a respectful and safe environment for both patients and staff, promoting the well-being of everyone seeking healthcare services at Center for Advanced Orthopedics and Sports Medicine. We appreciate your cooperation in fostering a culture of respect, dignity, and non-discrimination within our healthcare facility.

Center for Advanced Orthopedics and Sports Medicine.