

Patient Code of Conduct to Protect Staff from Harassment and Discriminatory Behavior

At Center for Advanced Orthopedics and Sports Medicine we are dedicated to providing compassionate and quality healthcare services to all patients while maintaining a safe and respectful environment for both patients and staff. To ensure the well-being and dignity of our healthcare providers and staff, we expect all patients to adhere to the following code of conduct.

1. Respect for All:

- Treat all staff, providers and other patients with respect, courtesy, and dignity.
- Understand that all staff members and providers are here to provide care and support, and their role is essential to your well-being.

2. Harassment Prohibited:

- Harassment of any kind, including but not limited to verbal, physical, or sexual harassment, is strictly prohibited.
- Refrain from making inappropriate comments, gestures, or advances toward staff members.

3. Privacy and Confidentiality:

- Respect the privacy and confidentiality of all staff members.
- Do not attempt to access or request personal information about staff members or other patients.

4. Communication:

- Communicate your medical concerns, questions, and requests to staff members in a clear and respectful manner.
- If you have a complaint or concern, address it through the appropriate channels such as asking to speak with management. This is the surest way to have your concern be heard and appropriately addressed.

5. Disruptive Behavior:

- Do not engage in disruptive behavior that interferes with the care and treatment of yourself or others.
- Follow the instructions of staff members and providers, especially during medical procedures and emergencies.

6. Compliance with Policies:

- Abide by all Center for Advanced Orthopedic and Sports Medicine policies, including visiting hours, smoking restrictions, and safety protocols.

7. Reporting Incidents:

- If you witness or experience any harassment, discrimination, or inappropriate behavior from any party within our facility, promptly report it to management or appropriate authorities.

8. Consequences of Violations:

- Violation of this Patient Code of Conduct may result in a review of your continued treatment at our facility and may involve appropriate legal and law enforcement action if necessary.

By adhering to this Patient Code of Conduct, you contribute to a respectful and safe environment for both patients and staff, promoting the well-being of everyone seeking healthcare services at Center for Advanced Orthopedics and Sports Medicine. We appreciate your cooperation in fostering a culture of respect, dignity, and non-discrimination within our healthcare facility.

Center for Advanced Orthopedics and Sports Medicine.